

Month/ Year	Category	National Supplier Clearinghouse Advisory Committee (NSCAC) Questions March 2016	Answer	Status
March/2016	PECOS	<p>1. There has been an ongoing issue with suppliers checking the PECOS Ordering/Referring file, https://data.cms.gov/Medicare/Order-and-Referring/qcn7-gc3g, the doctor shows as registered, only to find out after a claim denial that they are not. CMS has identified that the information that suppliers see on data.cms.gov is different than the cms.gov Enterprise Portal. Numerous examples have been provided and verified that their there indeed are differences. The latest example from Jur D: on the date of service the supplier checked the Ordering/Referring file and found that the doctor was registered with PECOS. The claim was paid except for one line, which was then appealed. Upon appeal it was determined that a subsequent PECOS file showed this doctor to be not registered effective a date prior to the DOS. As a result Noridian informed the supplier that they will be recouping the entire claim. They stated that if the Dr. is reinstated that we can resubmit/appeal.</p> <p>Since suppliers have no access to changes between the CMS Enterprise Portal and the public file, this puts all suppliers' claims in jeopardy in the interim. What is the solution to this issue that we have no control over? How can we deal with retroactive dis-enrollments?</p>	<p>Because this is a claims processing issue, this issue must be raised with the DME MACs. This is not something the NSC or PECOS can resolve.</p>	
March/2016	CMS 855/change of information/revalidation	<p>2. When will the revised CMS 855 S be released and will we see a response to the concerns that AAHomecare raised about it?</p>	<p>CMS expects responses to all comments submitted on the draft CMS855S to be published in the Federal Register by 2/29/216. An additional 30-day comment period will be afforded.</p>	
March/2016	Licensure/Accreditation/ Bonding	<p>3. There have been several reported NSC contacts to suppliers questioning the states that suppliers have reported to the NSC that they are doing business in and what the licenses are on file, or not on file. It appears the NSC rep is pulling a billing report that shows all state activity of the supplier. If the supplier has even one claim for a customer in a state they did not list with the NSC, the NSC is questioning the supplier's compliance.</p> <p>When we report on a CMS 855 S the list of where they do business – suppliers interpret that to mean</p>	<p>Your understanding of what is required to be reported via the 855S (with submitted licenses) is correct. This is intended to indicate the states where the supplier is doing business. However, if you provide a service to a beneficiary with a permanent address for a state not previously reported to us, you may need to provide, upon request, documentation that the service was not provided in that state. Documentation showing the item was actually provided/delivered in a state where they reported doing business and</p>	

		<p>where they actively do business (where they market and have locations, etc.). What is the expectation for suppliers to have a state license for when they provide DME to a random Medicare beneficiary who has a permanent address in a state not on the suppliers list to the NSC. Example: a snow bird who has a permanent address in Indiana. They travel to Florida. Needs a walker and the Florida supplier delivers it to them. Does the Florida supplier need a license from Indiana because they serviced this patient? Can the supplier take care of this customer only if they have reported Indiana on their 855s? If not, can you spell out what the expectation is for those random patients suppliers serve?</p>	<p>licensed is sufficient.</p> <p>Supplier standards 1 and 2 require suppliers to maintain proper licenses and report accurate information which includes (but not limited to) where they actively do business. Note: Mail-order business would require a supplier to have any applicable licenses in ALL states that they mail products to.</p>	
March/2016	NSC Website	<p>4. Please provide an update as to when the NSC expects the Status Tool on the website will be back up and working?</p>	<p>The link has been temporarily removed but we are planning to replace it in the foreseeable future. We are not able to provide a specific timeframe. In the interim, the IVR can be utilized for status requests.</p>	
March/2016	Other	<p>5. Have you seen a drop in the number of provider numbers in terms of voluntary termination/deactivation?</p>	<p>During calendar year 2015, there has only been a 1 percent reduction in the number of suppliers. The average number of suppliers has been consistent for the past 12 months.</p>	
March/2016	Licensure	<p>6. Is it possible for providers to upload current applicable licenses to PECOS without having to create an application submission for each upload?</p>	<p>You can upload licenses in PECOS as a change of information without having to create an application submission.</p> <ul style="list-style-type: none"> • Select change of information in PI • Select “yes” for Durable Medical Equipment • Update contact information and authorized official information • Upload license(s) and sign <p>The NSC is currently working on enhancements for the NSC website to upload license(s) via web without submitting CMS 855S Enrollment Application form.</p>	